



Service Information

Dolphin Scuba Center
Service Department
1530 El Camino Ave
Sacramento, CA 95815

email: Service@DolphinScuba.com
phone: 916-929-8188
U.S. Toll Free: 800-436-5744
Fax: 916-929-3528

SCUBA equipment is a life support system. It is imperative to have your equipment serviced annually as recommended by manufacturers.

Remember! An annual service will keep your manufacturer's warranty valid.

Annual/Overhaul Service:

- Complete disassembly of regulator(s) and hoses
- Complete cleaning of all components
- Complete inspection of all components - inspecting for cracks, wear, and defects
- Replacement of all warranty parts and worn/defective components
- Reassembly of regulator(s) and hoses per manufacturer specifications
- Adjustment of regulator(s) to manufacturer specifications including Intermediate Pressure (IP), flow rates, and inhalation effort

Performance Check:

- Leak check regulators, hoses, and pressure gauge
- Hoses and mouthpieces inspection for wear and tear
- Inspect and adjust Intermediate Pressure, if necessary
- Adjust the regulator(s) for best breathing efficiency
- Check accuracy of the pressure gauge
- Check computer battery status and replace battery(ies) if necessary

We do not take regulators apart to check or change any internal parts. If we find a regulator needs a complete overhaul, we will call before any work is performed.

Dolphin Scuba Center's certified technicians follow manufacturer guidelines by disassembling and inspecting all parts for wear or corrosion. While disassembled, damaged or worn parts are replaced. Equipment is thoroughly cleaned, reassembled, and properly adjusted to manufacturer's specifications.

Turnaround time for service is usually 14 business days from the provision of the estimate as long as no major problems are encountered. Ground shipments generally take 5 business days for delivery. Rush orders can be done on a case-by-case basis and at an additional cost.

We service most major brands of equipment! If you have any questions, please call us at 1-800-DOLPHIN or 916-929-8188 or send us an email at Service@DolphinScuba.com.

Warranty:

For warranty service, there are a few things we require in order to begin work:

- Proof of Original Ownership with Purchase Date
- The warranty certificate number, if applicable
- Proof of Annual Service or Performance Check within the last 12 months (depending on the manufacturer's guidelines)

Without the proper warranty paperwork, your gear will NOT be serviced under warranty and standard service and parts rates will be applied.



Service Form

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One form per set of gear.

Please Fill Out - Customer Information

First Name		Last Name	
Email		Phone	Alt. Phone
Billing Address	City	State	Zip
Shipping Address			

Item	Make	Model	Serial Number

Requested Service

☐ Annual Service

☐ Performance Check

☐ Battery Replacement

☐ Other: _____

Special Instructions

Please note: We will contact you with a quote upon the arrival of your gear at the Service Department. No work will be started on your gear until we speak with you. Payment will be collected after work is completed and prior to shipping. We accept American Express, Discover, Mastercard, and Visa.

Items left unclaimed for more than 60 days after notification are subject to disposal.

For Service Dept. Use Only

Received by:	Date:
Warranty paperwork included? <input type="radio"/> Yes <input type="radio"/> No	Inbound Freight Cost?
Notes:	