



Dolphin Scuba Center
Service Department
1530 El Camino Ave
Sacramento, CA 95815

Email: service@dolphinscuba.com
Phone: 916-929-8188
US Toll Free: 800-436-5744
Fax: 916-929-3528

Service Instructions

Scuba equipment is a *life support* system. It is extremely important to have your equipment serviced annually as recommended by the manufacturers.

Remember that an annual service will keep your manufacturer's warranty valid.

An annual/overhaul service includes:

- Complete disassembly of the regulator and hoses
- Complete cleaning of all components according to manufacturer recommendations.
- Complete inspection of all components looking for cracks, wear and defects
- Replacement of all warranty parts and worn or defective components
- Reassembly of the regulator and hoses per manufacturer recommendations
- Adjustment of the regulator to manufacturer specifications including intermediate pressure (IP), flow rates and inhalation effort

A performance check includes:

- Leak check your regulators, hoses and pressure gauge.
- Inspect the hoses and mouthpieces for wear and tear.
- Check and readjust the intermediate pressure, if necessary.
- Adjust the regulator for the best breathing efficiency.
- Check the accuracy of the pressure gauge
- Check computer battery status and replace batteries if necessary

We do not take your regulator apart to check or change any internal parts. If we find your regulator needs a complete overhaul we will call before any work is performed.

Dolphin's certified technicians follow manufacturer's guidelines by disassembling and inspecting all parts for wear or corrosion. While disassembled, damaged or worn parts are replaced. The units are cleaned thoroughly, reassembled and properly adjusted to manufacturers' specifications.

Turnaround time for service is usually 14 days from the provision of the estimate as long as no major problems are encountered. FedEx Ground shipments generally take 5 business days. Rush orders can be done on a case-by-case basis at an additional cost.

Dolphin Scuba Center services most major brands of equipment. If you have any questions, please call the store 1-800 4DOLPHIN or 916-929-8188 or send an email to the service department at Service@dolphinscuba.com.

Warranty:

For warranty service there are a few things that we require you to provide:

- Proof of Original Ownership with Purchase Date
- Warranty certificate number if applicable
- Proof of Annual Service or Performance Check within the last 12 months (depending on the manufacturer's guidelines).

Without the proper warranty paperwork, your gear will NOT be serviced under warranty, and standard rates will be charged.



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Service Form

One Form Per Set of Gear

Please Fill Out

Please Note: Items left unclaimed for more than 60 days after the customer is notified are subject to disposal.

Customer Information	First Name		Last Name		
	Email		Day Phone	Alt Phone	
Billing Address			City	State	Zip
Shipping Address			City	State	Zip

Item	Make	Model	Serial Number

Requested Service:

Annual Service Performance Check Battery Replacement Other: _____

Special Instructions:

Please Note: We will contact you with a quote upon the arrival of your gear at our shop. No work will be started on your gear until we speak with you. Payment will be collected after work is completed and prior to shipping. We accept American Express, Discover, Mastercard, Visa, and PayPal.

For Service Dept. Use Only

Received By:	Date:
Warranty Paperwork Included?	Inbound Freight Cost?
Notes:	